

Berlin Gardens Product Warranty List

Description	Poly Warranty	Swivel	Powder Coat	Cushions	Sling
Deep Seating					
Mayhew & Classic Terrace Stationary Deep Seating	20/5	N/A	2	1/0	3/1
Mayhew & Classic Terrace Swivel Rockers	20/5	5/2	2	1/0	3/1
Nordic Stationary Deep Seating	20/5	N/A	N/A	1/0	3/1
Nordic Rocker (no swivel, only rocker components)	20/5	5/2	N/A	1/0	3/1
Adirondacks & Chat Chairs					
Comfo-Back Stationary & Nordic Adirondack	20/5	N/A	N/A	N/A	N/A
Comfo-Back Folding Adirondack	10/2	N/A	N/A	N/A	N/A
Mayhew Stationary Adirondack	20/2	N/A	N/A	N/A	N/A
Mayhew Folding Adirondack	10/2	N/A	N/A	N/A	N/A
Mayhew Chat Chair	20/5	N/A	N/A	N/A	N/A
Dining/Counter/Bar/XT Seating					
Comfo/Cozi-Back, Mission Stationary Dining Chairs	20/5	N/A	N/A	N/A	N/A
Bristol & Mayhew Chat Dining Stationary Chairs	20/5	N/A	N/A	N/A	N/A
Comfo/Cozi, Chat & Bristol Swivel Dining Chairs	20/5	5/2	2	N/A	N/A
Classic Terrace Dining Chair	20/5	N/A	N/A	N/A	N/A
Mayhew Stationary Sling Chairs	10/2	N/A	2	N/A	3/1
Mayhew Swivel Sling Chairs	10/2	5/2	2	N/A	3/1
Casual Seating					
Comfo/Cozi Gliders	20/5	5/2	2	N/A	N/A
Comfo/Casual Chaise Lounge	20/5	N/A	N/A	N/A	N/A
Comfo Rocker	20/5	N/A	N/A	N/A	N/A
Comfo/Cozi/Casual Swings	20/5	N/A	N/A	N/A	N/A
Comfo/Cozi Loveseat	20/5	N/A	N/A	N/A	N/A
Tables					
Garden Classic & Harbor Tables and Benches	20/5	N/A	N/A	N/A	N/A
Homestead Tables	20/5	N/A	N/A	N/A	N/A
Garden Classic Fire Tables	10/2	N/A	N/A	N/A	N/A
PAX					
All PAX	10/2	N/A	2	N/A	N/A
Misc					
Bar and Buffet Tables and Stools	20/5	N/A	N/A	N/A	N/A
Tete-A-Tetes, Settee & Cupholder	20/5	N/A	N/A	N/A	N/A
Coffee, Conversation & Stationary End Tables	20/5	N/A	N/A	N/A	N/A
Folding End Table and Folding Adirondack Footstool	10/2	N/A	N/A	N/A	N/A
Footstools	20/5	N/A	N/A	N/A	N/A
Trash Can & Rain Guard	20/5	N/A	2	N/A	N/A
Planters & Cushion Storage Boxes	20/5	N/A	N/A	N/A	N/A
Picnic Tables, Park Bench, Porch Rocker	20/5	N/A	N/A	N/A	N/A
Garden Bench	20/5	N/A	2	N/A	N/A
Arbors, A-Frames & Bradford Pergola	5/2	N/A	N/A	N/A	N/A
Donoma					
Donoma Fire Pits/Tables	10/2	N/A	N/A	N/A	N/A
All Other Donoma & Garden Classic Fire Accessories	N/A	N/A	N/A	N/A	N/A
Stainless Steel Burners & Intrigue Fire Feature	* 1-Year Warranty on each item				
Umbrellas					
Umbrella Frame, Top & Base	1	N/A	N/A	N/A	N/A
Cushions					
All Cushions	N/A	N/A	N/A	1	N/A

- All Warranty Numbers listed with / are Residential/Commerical
- Single Warranty Numbers are Residential Only
- Ball Bearings only in Glider Brackets are warrantied for 5 years
- **Warranty does not cover faded Poly**

• *Poly* refers to both HDPE & MGP

High Density Polyethylene (HDPE) Polytuf® and Seaboard® Marine HDPE Outdoor Furniture

Twenty (20) Year Limited Warranty (Residential)

Five (5) Year Limited Warranty (Commercial)

Berlin Gardens, LLC (“Berlin Gardens”) warrants to the original purchaser that its Polytuf® and Seaboard® outdoor furniture products will be free of original defects in workmanship and materials for a period of **twenty (20) years** of residential use or **five (5) years** of commercial use unless otherwise noted in the warranty. The warranty is effective starting on the date of purchase. At its option, Berlin Gardens will repair or replace this product without charge for materials and labor, providing our inspection indicates that an original defect exists. Should Berlin Gardens choose to replace the product, and the product is no longer available at the time the warranty service is required, a substitution of similar performance and equal or greater value will be made.

Polyethylene is a synthetic product and may scratch, can fade when exposed to sunlight, or stain after prolonged contact with other substances, all of which are not covered under this warranty. Some expansion and contraction is to be expected during changes in humidity and temperature. The foregoing shall not be considered defects in materials or workmanship and are not covered under this warranty. Stainless steel fasteners are warranted not to fail structurally for the applicable warranty period. Stainless steel may rust in certain extreme conditions (such as coastal areas) if not maintained. This warranty does not cover rusting fasteners or structural failure due to rusting fasteners, damage caused by unauthorized service or repair, alteration of this product, **abuse or misuse**, normal wear and tear on materials, or any attempt to use the product in a manner or for a purpose other than for which it is customarily intended. This warranty also does not cover scratching or chipping of polyethylene; however, this warranty shall not limit any warranties made by the manufacturer for such items which may extend to you.

Folding Chairs, Folding Accessories & Sling Chair Frames are warranted to be free of original defects in workmanship and material for a period of **ten (10) years** of residential use or **two (2) years** of commercial use.

Mayhew Stationary Adirondack is warranted to be free of original defects in workmanship and material for a period of **twenty (20) years** of residential use or **two (2) years** of commercial use.

PAX Tables, Chairs and Bench aluminum frames are warranted not to fail structurally for **ten (10) years** of residential use and **two (2) years** of commercial use.

Powder Coating on PAX furniture and all other powder coated components on Berlin Gardens Furniture is warranted for **two (2) years** against peeling, cracking or blistering. This does not include failure of the powder coat finish due to abrasion, including but not limited to abrasion caused by stacking/leaning/moving the furniture against other furniture/items or scraping against other surfaces.

Swivels, Bradford Pergolas, Arbors and A-Frames are warranted not to fail structurally for **five (5) years** of residential use or **two (2) years** of commercial use.

Cushions are warranted to be free of original defects in workmanship and material for a period of **one (1) year** of residential use and are not warranted for commercial use. Compression of cushions shall not be considered a defect in materials and workmanship and are not covered under this warranty.

Sling Materials used in Berlin Gardens Furniture are warranted to be free of original defects and workmanship for a period of **three (3) years** of residential use and **one (1) year** of commercial use.

Umbrellas are warranted for **one (1) year** on original workmanship of frame and cover and are not warranted for commercial use. Steel Umbrella Bases are warranted for **one (1) year** of residential use. Commercial use and rusting are not covered by this warranty.

Berlin Gardens makes no warranties other than those which are specifically described herein. Berlin Gardens makes no implied warranty of merchantability or implied warranty of fitness for a particular purpose. Some states do not allow limitations of implied warranty so this limitation may not apply to you. In that event, any such implied warranty is limited to that required by law. Berlin Gardens shall not be liable for incidental or consequential damages, including, but not limited to, lost profits or other economic or commercial losses. The sole remedy provided in this warranty is repair or replacement of this product. Any cost of shipping and handling shall be paid by you. Claims for original defects in workmanship or materials shall be made in writing to Berlin Gardens no later than **ten (10) days** after the expiration of the warranty period at the following address:

Berlin Gardens LLC

P.O. Box 446

Berlin, Ohio 44610

Phone: 800-593-3411

Email: customerservice@berlingardensllc.com

You must explain the nature of the original defect and include your name, address and telephone number. In the event of a non-warranty repair, you will receive a written estimate prior to any repair work being performed. This warranty gives you specific legal rights and you may have other rights which vary from state to state. As defined by federal law, this is a limited warranty.

Sales by anyone other than an Authorized Dealer voids this warranty entirely.

Revised 7/28/2020